

Customer Review Form

All personal information will remain confidential & never passed on.



Company Name: **OXFORD UNIVERSITY**
 Name: **MEDICAL SCIENCES TEACHING CENTRE**
 Address: **SOUTH PARKS ROAD**
 Town: **OXFORD**
 City: _____ Post Code: **OX1 3PL**
 Date: **1st JULY 21**
 Tel no: _____
 email address: _____@medsci.ox.ac.uk



Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 tel: 0800 488 0117
 fax: 01452 764 075
 email: reviews@proclene.com

What service/s did we carry out?

- Deep Clean Restoration Maintenance

- Carpet Cleaning - Type: **CARPET TILES**
 Rug Cleaning - type of rug: _____
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Antique
 Tile & Grout Cleaning
 Mattress Cleaning
 Amtico Clean & Seal
 Stain Removal
 Stone Floor Cleaning
 Stain Protection
 Odour Removal

Have you used a carpet cleaning company previously?

Yes NO

How did we compare to your previous providers?

The service Proclene provided was			Worse	Same	Better	MUCH Better	Beyond Comparison
							<input checked="" type="checkbox"/>

Why the above?

Did we provide a service that was worth every penny?

Yes NO

Why did you choose Proclene?

APPEARED TO PROVIDE THE LEVEL OF CLEANING WE REQUIRED

Would you use Proclene again?

Definitely Not			Maybe				Definitely		Only Proclene	
1	2	3	4	5	6	7	8	9	10	10+

Why the above?

Did we give you an honest indication of the results that you should expect before we started? Yes NO
 and did we deliver on what we promised? Yes NO

What could we change to make your experience with us better?

What do you think about the Finished Results?

Very Bad Indeed		Acceptable						Excellent		Amazing
1	2	3	4	5	6	7	8	9	10	10+

Why the above?

I NEVER GIVE TEN!

Did we arrive on time?

Yes NO

If NO please state how late we were

Did you feel safe using Proclene? Yes NO

Would you consider Proclene to be a reputable company? Yes NO

What do you think about the Customer Service?

Very Bad Indeed		Acceptable						Excellent		Amazing
1	2	3	4	5	6	7	8	9	10	10+

Why the above?

DITTO

What would you like to say to any potential customer?

Very impressed by the standard and quality of the work.

How happy would you be to recommend us?

Definitely Not			Possibly				Definitely		Highly Recommend	
1	2	3	4	5	6	7	8	9	10	10+

Why the above?

Please Turn Over