

Customer Review Form

All personal information will remain confidential & never passed on.



Company Name: _____
 Name: **LENTIN**
 Address: **THE HILL**
 Town: **BURFORD**
 City: _____ Post Code: **OX18** _____
 Date: **14.09.20**
 Tel no: **07801 1** _____
 email address: _____ **lentin@sc** _____ **.co.uk**



Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 tel: 0800 488 0117
 fax: 01452 764 075
 email: reviews@proclene.com

What service/s did we carry out?
 Deep Clean Restoration Maintenance

Carpet Cleaning - Type: **WOOL**
 Rug Cleaning - type of rug: _____
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Antique Tile & Grout Cleaning
 Mattress Cleaning Marble Floor Polishing
 Stain Removal Stone Floor Cleaning
 Stain Protection Odour Removal

Have you used a carpet cleaning company previously? Yes NO

How did we compare to your previous providers?
 The service Proclene provided was

Worse	Same	Better	MUCH Better	Beyond Comparison
				<input checked="" type="checkbox"/>

 Why the above? **EXCELLENT QUALITY & SERVICE**

Did we provide a service that was worth every penny? Yes NO

Why did you choose Proclene?
VERY GOOD QUALITY & EXCELLENT SERVICE

Would you use Proclene again?
 Definitely Not Maybe Definitely **Only Proclene**

1	2	3	4	5	6	7	8	9	10	10+
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 Why the above?

Did we give you an honest indication of the results that you should expect before starting? Yes NO
 and did we deliver on what we promised? Yes NO

What could we change to make your experience with us better?
NOTHING

What do you think about the Finished Results?
 Very Bad Indeed Acceptable Excellent **Amazing**

1	2	3	4	5	6	7	8	9	10	10+
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 Why the above?

Did we arrive on time? Yes NO
 If NO please state how late we were

Did you feel safe using Proclene? Yes NO
 Would you say that Proclene are a reputable company? Yes NO

What do you think about the Customer Service?
 Very Bad Indeed Acceptable Excellent **Amazing**

1	2	3	4	5	6	7	8	9	10	10+
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 Why the above?

What would you like to say to any potential customer?
YOU WILL NOT DO BETTER THAN PROCLENE.
DESPITE THE INTENSITY OF THE WORK PROCLENE WERE COULD SECURE.

How happy would you be to recommend us?
 Definitely Not Possibly Definitely **Highly Recommend**

1	2	3	4	5	6	7	8	9	10	10+
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 Why the above?
V. HAPPY TO RECOMMEND