

Name: Mrs. K. [Redacted]
 Company: [Redacted]
 Address: [Redacted] Way
 Town: Churchdown
 City: Gloucester Post Code: GL1 [Redacted]
 Date: 8/4/16
 Tel no: 01452 - 857 [Redacted]
 email address: [Redacted]



Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 tel: 0800 488 0117
 fax: 01452 764 075
 email: reviews@proclene.com
 www.proclene.com

What service/s did we carry out?

Carpet Cleaning - Domestic Carpet Cleaning - Comm.
 Upholstery Cleaning - Fabric Upholstery Cleaning - Comm.
 Upholstery Cleaning - Leather New Build Clean
 Upholstery Cleaning - Antique New Build Sparkle Clean
 Mattress Cleaning Office Cleaning
 Curtain Cleaning Marble Floor Polishing
 Stain Protection Stone Floor Cleaning
 Rug Cleaning Odour Removal
 Stain Removal Sanitised Cleaning

Have you used a cleaning company previously?
 NO YES ~~NO~~

How have we compared? Much Worse Worse Same Better Much Better

--	--	--	--	--

Why the above?

Why did you choose us?

Very good
 BOB on Google

Would you use Proclene again?

Definitely Not Maybe Definitely Proclene Only

1/2/3/4/5/6/7/8/9/10/10+

Why the above? As mentioned Excellent

Did we give an honest indication of results that could be expected?

YES

What could we change to make your experience with us better?

Nothing

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1/2/3/4/5/6/7/8/9/10/10+

Why the above? Very Helpful Worker

Did we arrive on time? Yes / ~~NO~~

If NO please state how late we were

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1/2/3/4/5/6/7/8/9/10/10+

Why the above? Excellent Cleaners

Did you feel safe using Proclene? YES / ~~NO~~

Would you say that Proclene are a reputable company? YES / ~~NO~~

What would you like to say to our potential customers?

Excellent cleaning
 Very professional
 Very hard working
 Operative

How happy would you be to recommend us?

Definitely Not If they Ask Definitely Highly Recommend

1/2/3/4/5/6/7/8/9/10/10+

Why the above? See Above

Thank you for taking the time to fill in this review