

# Commercial Review Form

All personal information will remain confidential & never passed on.



Developer: DAVID Wilson Home

Development: LGV Post Code: BS37 7ky

Reviewers Name: [Redacted] Scarlett

Job Title: Customer care

Tel no: 07 [Redacted] 220 183

email address: [Redacted] s c a r l e t t e @ d w h - c o . u k

Reviews  
 Proclene Limited  
 88 Longhorn Avenue  
 Gloucester  
 GL1 2BZ  
 tel: 0800 488 0117  
 fax: 01452 764 075  
 email: reviews@proclene.com

**What service/s did we carry out?**

Build Clean  
 Reclean  
 Sparkle / Final Clean  
 Show home Clean  
 Welfare Cleaning  
 Office Clean  
 Carpet Cleaning  
 LVT Clean & Seal  
 Upholstery Cleaning  
 Tile & Grout Cleaning

**Have you used other cleaning companies previously?**  
 Yes  NO

The Quality Proclene provided was  
 Worse Same Better MUCH Better Beyond Comparison

Why the above?

**Why did you choose Proclene?**

High Standard of Clean.

**Do we provide a service that was worth every penny?**  
 Yes  NO

**Would you use Proclene again?**

Definitely Not Maybe Definitely <sup>Only Proclene</sup>

1  2  3  4  5  6  7  8  9  10  10+

Why the above?

**What do you think about the Finished Results?**

Very Bad Indeed Acceptable Excellent Amazing

1  2  3  4  5  6  7  8  9  10  10+

Why the above?

**What could we change to make your experience with us better?**

—

**Do we complete work on schedule?** Yes  NO

**What do you think about the Customer Service?**

Very Bad Indeed Acceptable Excellent Amazing

1  2  3  4  5  6  7  8  9  10  10+

Why the above?

**What would you like to say to our potential customers?**

Book in - Simple!

**How happy would you be to recommend us?**

Definitely Not If they Ask Definitely Highly Recommend

1  2  3  4  5  6  7  8  9  10  10+

Why the above?