

# Commercial Review Form

All personal information will remain confidential & never passed on.



Reviews  
 Proclene Limited  
 88 Longhorn Avenue  
 Gloucester  
 GL1 2BZ  
 tel: 0800 488 0117  
 fax: 01452 764 075  
 email: reviews@proclene.com

Developer: DAVID WILSON YOUNG.

Development: ROBINSON CRENSHAW Post Code: \_\_\_\_\_

Reviewers Name: [REDACTED] [REDACTED] BROWN

Job Title: CM.

Tel no: [REDACTED] 787.

email address: \_\_\_\_\_

**What service/s did we carry out?**

Build Clean  
 Reclean  
 Sparkle / Final Clean  
 Show home Clean  
 Welfare Cleaning  
 Office Clean  
 Carpet Cleaning  
 LVT Clean & Seal


Upholstery Cleaning  
 Tile & Grout Cleaning

**Have you used other cleaning companies previously?**  
 Yes  NO

The Quality Proclene provided was  
 Worse Same Better MUCH Better Beyond Comparison  
 [ ] [ ] [ ] [x] [ ]

Why the above?  
SEE MY COMMENTS.

**Do we provide a service that was worth every penny?**  
 Yes  NO

**Why did you choose Proclene?**  
ALWAYS GET THE JOB DONE TO A VERY HIGH STANDARD.  


**Would you use Proclene again?**  
 Definitely Not Maybe Definitely <sup>Only Proclene</sup>

1 2 3 4 5 6 7 8 9 10 10+

Why the above?

**What do you think about the Finished Results?**

Very Bad Indeed Acceptable Excellent Amazing

1 2 3 4 5 6 7 8 9 10 10+

Why the above?

**What could we change to make your experience with us better?**

**Do we complete work on schedule?** Yes  NO

**What do you think about the Customer Service?**

Very Bad Indeed Acceptable Excellent Amazing

1 2 3 4 5 6 7 8 9 10 10+

Why the above?

**What would you like to say to our potential customers?**  
TRUST IN PROCLENE.  
GOOD WORKERS.  
GOOD WORK.

**How happy would you be to recommend us?**

Definitely Not If they Ask Definitely Highly Recommend

1 2 3 4 5 6 7 8 9 10 10+

Why the above?